## LICENSING AND SAFETY COMMITTEE 2 JULY 2009

## HEALTH AND SAFETY LAW ENFORCEMENT PLAN 2009-2010 (Director of Environment, Culture and Communities)

## 1 INTRODUCTION

- 1.1 The Council is required by Section 18 of the Health and Safety at Work etc Act 1974 to ensure that national priorities and standards are delivered effectively and consistently at a local level.
- 1.2 A Health and Safety Law Enforcement Plan for 2009-2010 has been produced that reflects this requirement and identifies where and how resources are to be deployed in the current year. Also included as part of the Plan is last year's outturn report.
- 1.3 The Committee is asked to consider the Plan attached as Appendix A in the document. Members will recall commenting on the draft Enforcement Plan at the Committee Meeting of 5 February 2009. The purpose of this report is to finalise the plan prior to adoption.

#### 2 **RECOMMENDATIONS**

That the Committee agrees:

- (a) the performance outturn report as set out in Appendix A, and
- (b) the adoption of the Health and Safety Law Enforcement Plan for 2009-2010 as set out in Appendix B, noting the particular focus on topic inspections and the inspection strategies for high risk businesses to ensure our resources are appropriately targeted.

#### 3 ADVICE RECEIVED FROM STATUTORY AND OTHER OFFICERS

#### Borough Solicitor

3.1 The Borough Solicitor is satisfied that the relevant legal provisions are contained within the body of the report.

#### Borough Treasurer

3.2 The Borough Treasurer is satisfied that no significant financial implications arise from this report.

#### Equalities Impact Assessment

3.3 The plan targets premises based on the history of risk and identified need. Where issues of equality may arise, then special provision is made to help as may be necessary. An initial equalities impact assessment is attached in Appendix C. The

activity is regulatory and the equality impact assessment was covered by the overarching document entitled Enforcement Policy 2008 which was reported to the Executive on 18 November 2008.

### Strategic Risk Management Issues

3.4 The Council is liable to inspection to ensure compliance with section 18 of the Health and Safety at Work Act etc 1974. This Plan sets out how the Council intends to comply with those obligations and in so doing so mitigate against the risk of an adverse inspection report followed by possible intervention and surcharge.

## 4 SUPPORTING INFORMATION

- 4.1 The Plan for Health and Safety Law Enforcement has been produced to set out the Council's plan for health and safety in line with direction from the Health and Safety Commission. Appendix B shows the proposed work plan for 2009-2010.
- 4.2 Matters relating to overall management and delivery of heath and safety management fall to the Health and Safety Commission. There are effectively two main delivery/regulatory arms to the Commission, namely the Health and Safety Executive and the Local Authorities. Within Bracknell Forest, enforcement with premises is largely a function of Environmental Health. Trading Standards have a small role in relation to workplace product safety matters and the licensing officers have authority to do some inspection work in low risk premises.
- 4.3 The Borough currently as 1,932 local businesses where it has the statutory responsibility for Health and Safety at Work matters. Those premises are inspected according to a national risk rating system. Many of the Borough's premises are low risk and therefore are not subject to routine inspection. In such cases alternative strategies are used such as the use of self-assessment questionnaires, newsletters, mailshots and seminars. Such information enables the businesses to self help and call on guidance as and when required. The remaining premises are subject to a formal programme of inspection and Appendix 2 shows the breakdown for the current year based on the risk assessment.
- 4.4 As part of the Government drive to ease the burden of regulation on business and to revitalise health and safety in the Borough, the Council has signed a Statement of Intent with the Health and Safety Executive committing to working in closer partnership so as to further national, regional and local priorities. The Plan reflects that arrangement which is in line with national priorities. As a consequence a portfolio of joint working has been agreed with the HSE based around 'Fit3' which is "Fit for Work, Fit for Life, Fit for Tomorrow". This programme of targeted health and safety activity is detailed in Appendix A and involves partnership working with the health and Safety Executive and local businesses to create "added value".
- 4.5 One of the major influences on the delivery of any plan is the availability of resources. Delivery of last year's Plan was influenced by high staff turnover in the Environmental Health Section. In order to cope with the over-riding priorities of the section some resource was redeployed to other service areas. Some additional inspection services were however brought in to cover health and safety inspections as these are more readily available skills to acquire from recruitment agencies.
- 4.6 The Enforcement Plan once approved is made public and feedback is invited. Any feedback received is then used to inform the plan for next year. The plan is published

on the Borough's website and copies are sent to key locations in the Borough including the Council's libraries and town and parish council offices. No representations were made in relation to the previous plan during 2008-2009, or on the drafted plan made public in January.

Background Papers

- 1 HSC Strategy for Workplace Health and Safety in Great Britain to 2010 and Beyond (Securing Health Together SH")
- 2 Health and Safety in Local Authority Enforced Sectors, Section 18. HSC Guidance to Local Authorities (09/01)
- 3 HELA Circular Number 67/1 (Rev 3) Advice to Local Authorities in Inspection Programmes and an Inspection Rating System (12/2000)
- 4 Health and Safety Law Enforcement Plan 2008-2009

Contact for further information

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**APPENDIX A** 



# HEALTH AND SAFETY ENFORCEMENT

# 2008 – 2009 OUTTURN

# AND

# **ENFORCEMENT PLAN 2009-2010**

Environment, Culture and Communities Department Bracknell Forest Council Time Square Market Street Bracknell RG12 9JD

Tel: 01344 352000 Fax: 01344 351141 Email: <u>customer.services@bracknell-forest.gov.uk</u>

# PART 1 - INTRODUCTION TO THE PLAN

This Plan sets out details of:

- the work we have completed in the previous year as this influences the way forward
- what we plan to do this year and
- how we intend to do it

Our key priorities when it comes to workplace safety are:

- protect people from unsafe working conditions and practices
- to work with and support local businesses to help them improve
- work towards reducing the incidents of accidents and work-related ill health
- encourage awareness of health and safety issues
- maintain a quality service

The Council is responsible for the health and safety of thousands of locally employed people and for the safety of the public who may as a result of their activity be harmed. The duty and powers of the Council are set out in the Health & Safety at Work etc Act 1974 and associated Regulations; this plan is produced as part of our responsibilities under Section 18 of the Act. The Council has responsibilities in respect of **1,932** premises in the Borough including offices, shops, warehouses, builder's merchants and services such as hairdressers as shown in the table below:

Type of Premises	Number of Premises
Retail shops	278
Wholesale shops, warehouses and fuel storage depots	37
Offices	381
Catering, restaurants and bars	202
Hotels, camp sites and other short stay accommodation	18
Residential care homes	48
Leisure and cultural services	87
Consumer services	879
Other premises	2
Total	1932

Officers from the Environmental Health have the main responsibilities in relation to ensuring compliance with the provisions of the legislation. Licensing officers undertake some premises inspection where they are competent to do so but only in low risk premises. Trading Standards staff have a much more limited role related mainly to matters of the safety of new work related equipment. All officers are authorised to carry out work according to qualification and competence. The aim is to focus resources on the areas where research suggests we will have the greatest impact in terms of reducing work related injury and ill-health.

Our work is varied, for example during 2008/09 we:

- inspected 63 businesses and carried out 110 other related visits
- responded to 330 complaints and enquiries
- investigated 193 accidents notifications
- issued formal notifications on how businesses can comply to 64 businesses

This is further detailed in Appendix A.

The national targets for Health and Safety identified by the Health and Safety Commission are to:

- reduce the number of working days lost per 100,000 workers from work-related injury by 30% by 2010
- reduce the incidents of fatal and major injury incidents by 10% by 2010
- reduce the incidents of cases of work-related ill health by 20% by 2010

The HSC strategic plan contains 8 priority topic programmes of which 5 are relevant to Local Authorities:

- slips and trips
- falls from height
- workplace transport
- musculoskeletal disorders
- workplace stress

Across the Environment and Public protection Division on average approximately 2.4 FTE's time is spent on health and safety matters.



In 2009/10 we plan to:

- inspect all high-risk businesses
- focus our work on priority topics identified by the HSE and carry out 99 topic-based inspections followed up by 50% revisits with the aim to achieve a 20% reduction in overall risk rating for each topic following intervention visits
- organise one major seminar to support businesses
- publish and distribute one specialist health and safety newsletter
- develop further our partnership working with the Health & Safety Executive with joint warranting

We will base this work on:

- inspecting premises on the basis of risk and priority topic
- respond to all enquiries and accident notifications within 2 days and in serious cases respond on the same day
- providing specialist advice, information and training to businesses
- consulting our customers and seeking feedback on the quality of our service

Table 1 shows targeted or programmed inspections for the higher risk premises: A, B1 and B2. All new premises will be subject to "alternative intervention strategies" rather than inspections. This will include postal questionnaires, seminars and the issue of specific publicity material.

	Α	B1/B2	B3/B4
Targeted 2006/2007	7	45	51
Targeted 2007/2008	5	48	58
Targeted 2008/2009	9	44	108
			Fit3
Targeted 2009/2010	6	27	161

Where the premises are to be visited for other statutory inspection purposes, both visits will be combined to reduce the regulatory burden on business.

A further 161 topic inspections will be made to premises based on the suitability of Fit3 intervention. These include industrial areas fro manual handling and workplace transport initiatives, leisure premises for controls of legionella and slips and trips, and disease reduction at hairdressers, florists, nail bars, and sun bed providers. Details of these are attached in Appendix 1. Where the premises are to be visited for other statutory inspection purposes, both visits will be combined to reduce the regulatory burden on business.

It is expected that there will be some increase in the number of health and safety premises which are inspected over the year as some lower risk premises are likely to be brought back into the formal inspection process following complaints and accident investigations.

In addition there remains approximately 1,000 C-rated or unrated premises in the area. Although these are of insufficient risk to be included in the inspection cycle, they have previously been targeted with questionnaires to check their status and awareness in relation to health and safety and will continue to be approached in that manner. All new premises will be brought into the inspection cycle based on the risks presented by their activities.

## PART 2 – DELIVERING THE PLAN

## **Our Vision**

The Health & Safety Enforcement Plan is designed to work within the Bracknell Forest Community Plan to help deliver the Council's priorities. The Council's vision is:

### "To make Bracknell Forest a place where people can thrive: living, learning and working in a clean, safe and healthy environment"

The Corporate themes adopted by Bracknell Forest Borough Council (Community Plan) that encompass our health and safety work are contained within Corporate Priority Five to be **accountable and provide excellent value for money** working effectively with partners to improve the quality of life in the Borough

The Plan aims to ensure a graduated approach based on risk. It reaffirms our commitment to carry out our duties in an open, fair and consistent manner that promotes economic development.

We recognise that most businesses want to comply with the law; therefore we want to support and enable businesses to meet their legal duties without unnecessary expense. However, firm action, including prosecution, will be taken where appropriate.

This Health & Safety Law Enforcement Plan sets out the actions we are taking to promote health and safety for the benefit of residents, employees and businesses that operate in our Borough.

## STRIVING FOR EXCELLENCE

#### Areas for Development

We are always striving to move the service forward. In order to achieve this, we set targets and identify areas for development during the coming year. **Appendix B** details targets from our Action Plan for 2009-2010 along with proposed timescales.

#### Staff Resourcing

Within the total Division there are a number of qualified and authorised officers. The main focus for the activity is within the Environmental Health, Commercial Team.

This team comprises of 5 officers and they spend approximately 40% of their time on health and safety issues. The team is currently short staffed and should be back to full capacity in August. Where there are shortfalls then bids are made to allow cover to bring in agency staff. Even in times of shortfall the Sections continue to monitor and cover for any critical needs.

## **Customer Feedback and Quality Monitoring**

Procedures are in place to scrutinise all the work that is undertaken by the officers. Our quality monitoring includes detailed practice notes, checks on data entry and officer consistency. We have also been evaluating our performance by asking our customers to complete a 'Customer Satisfaction' survey following inspections. This is set to continue with a survey of business satisfaction with services.

We plan to continue to role out an in-house competency assessment for Officers in accordance with the criteria set out in the **Section 18 Guidance** issued by the **HSE Local Authority Enforcement Liaison Committee (HELA)**.



## Benchmarking

An inter-authority audit of the health and safety enforcement service is planned to take place by March 2011 to demonstrate compliance with Section 18 Guidance.

#### Staff Development

We aim to make full use of the skills that exist in the Sections and to develop those skills through updates, shadowed working and internal and external training. A record of continuous development is maintained for all officers. The following courses were attended during 2008-2009:

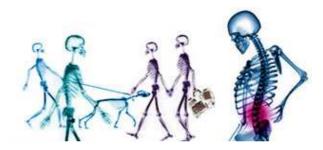
- Electrical Safety
- Legionella
- Emergency Planning

## Working in Partnership with Others

## 1 Health and Safety Executive

The Council has signed a 'Statement of Intent' as part of the Local Authorities and HSE Working Together Strategic Programme confirming the Council's commitment to working in closer partnership with the HSE to tackle national, regional and local priorities in a more effective and focused manner.

The Council has also signed a joint warranting scheme with the HSE which broadens the authorisation of both HSE and Local Authority officers.



Fit for Work, Fit for Life, Fit for Tomorrow

Our activities for 2009/2010 (detailed in Appendix B) are planned around the HSE's **'Fit3' – Fit for Work, Fit for Life, Fit for Tomorrow**. This strategy complements and supports 'Revitalising Health and Safety'. Fit3 is a series of targeted interventions based on analysis of injury and ill health generated from known hazards at work. It aims to reduce injury and days lost from ill health and accidents.

The Shattered Lives campaign targets those most at risk of a slip, trip or fall at work with the aim to raise awareness of the risk and help those involved to take simple action that will prevent slips, trips and falls.



Slips, trips and falls at work shatter lives

## 2 Berkshire East Primary Care Trust

The Public Health Working Group, which is a partnership between the Primary Care Trust and Bracknell Forest Council, meets quarterly and has a core membership of key representatives from both organisations.



# **Primary Care Trust**

The Group aims to share information and develop joint working of in 5 topic areas in relation to schools, communities, primary care and the workplace as follows:

- 1. Tobacco
- 2. Physical Activity
- 3. Healthy Eating
- 4. Accidents
- 5. Stress

The work plan of the Group is developed considering the following:

- (a) Draft Obesity Prevention Strategy
- (b) Healthy Eating and Physical activity Strategy
- (c) Indicators of Health Need
- (d) School Obesity Data
- (e) Planning & Transport Policy
- (f) Alcohol Harm Reduction Strategy
- (g) Children and Young Peoples Plan

The drive is towards ensuring that links are made across departments and work plans at the right level, in order to ensure delivery of the Public Health Agenda in its widest sense and across all sectors of the community.



## 3 Smoke Free Bracknell Forest Partnership

A comprehensive ban on smoking in all enclosed public places and workplaces, including vehicles, came into effect on 1 July 2007.

Through the Smokefree Berkshire partnership we have continued to work with East Berkshire PCT, Slough Borough Council and the Royal Borough of Windsor and Maidenhead to raise awareness of smokefree legislation and smoking cessation services to companies in East Berkshire.

## **PART 3 – FURTHER INFORMATION**

If you would like further information about the service that the Environment and Public Protection Division do in relation to Health and Safety or would like to speak to an officer for advice, please contact us:

Environment, Culture & Communities Department Bracknell Forest Council Time Square Market Street Bracknell RG12 1JD

 Tel:
 01344 352000

 Fax:
 01344 351141

 Email:
 customer.services@bracknell-forest.gov.uk

 Or look on our website at:
 www.bracknell-forest.gov.uk/environment.htm

#### Availability of Officers

Officers can be contacted through our Customer Service Centre which is open from 8.30 am to 5.00 pm Monday to Friday

#### **USEFUL CONTACTS AND WEBSITES**

<u>www.hse.gov.uk -</u> The Health and Safety Executive website, which has an enormous amount of invaluable information on health and safety. The local HSE office is at:

Priestley House Priestley Road Basingstoke RG24 9NW Tel: 01256 404000 Fax: 01256 404100

The HSE also has an 'Infoline' on 0845 345 0055

<u>www.hse.gov.uk/lau</u> - The Health and Safety Executive/Local Authority Enforcement Liaison Committee (HELA) ensures that the health and safety legislation is enforced consistently.

<u>www.riddor.gov.uk</u> - for a full list of reportable major injuries, diseases and dangerous occurrences and when and how they must be reported.

<u>www.berkshirehealthandsafety.co.uk</u> - useful fact sheets on health and safety maintained by the Berkshire Health & Safety Liaison Group.

<u>www.workplacehealthconnect.co.uk</u> - free practical advice on workplace health and safety designed to help SMEs, that is Small and Medium Enterprises. Advice line: 0845 609 6006

## HEALTH & SAFETY ENFORCEMENT OUTTURN 2008/09

### HOW DID WE PERFORM?

Our Health & Safety Law Enforcement Plan is reviewed on an annual basis this process provides the opportunity to record achievements and identify the key areas for improvement over the forthcoming year.

#### Inspections and other interventions

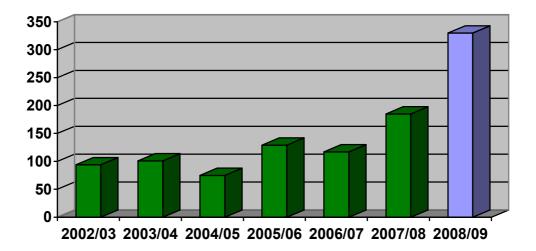
In 2008/09 officers carried out a total of **261** health and safety inspections and visits:

- 63 of these were programmed inspections and 110 of these were topic focused
- 46 were advisory visits
- 13 were revisits to follow up on issues of non-compliance
- The remaining visits were made in response to complaints from members of the public

#### Health and Safety Complaints and Enquiries

During the year there were 330 complaints as shown below, regarding working conditions and practices. We aim to respond to all such enquiries within 2 working days, but if it is judged that the situation is serious then our response will be the same day. Some examples of the complaints we have dealt with are:

- Poor working conditions including: lighting, seating, temperature
- Working practices
- Employment of young persons
- Fork lift truck operation
- Trip/slip hazards



## Accident Investigation

The Reporting of Injuries, Diseases and Dangerous Occurrences Regulations 1995 place a legal duty on employers, the self-employed and those in control of premises to notify and report some work-related accidents, diseases and dangerous occurrences. Most notifications are reported to the national Incident Contact Centre (ICC) operated by the HSE. Notifications are then passed on to the relevant enforcement authority. Full details of what should be reported and the procedure are available on the ICC website at: www.riddor.gov.uk.

Our policy is to review all accident notifications and to investigate as appropriate. Our aims in undertaking independent investigations of accident notifications are:

- To prevent a recurrence of the accident by securing improvements in health and safety standards, including practices and procedures the assessment of the effectiveness of existing controls
- The identification of potential hazards and associated risks
- Provision of advice and information
- Appropriate enforcement action (proportionate to risk) to secure compliance with health and safety legislation where necessary

During 2008/2009 the officers investigated 193 notified accidents and dangerous occurrences. The majority of the accidents occurring in Bracknell were related to poor manual handling and slips and trips. However:

- 8 accidents resulted in a member of the public being taken to hospital.
- 169 accidents resulted in injuries to an employee requiring an absence form work of more than 3 days.

#### **Smokefree Bracknell Forest**

Officers continued to monitor and advise business on compliance with smokefree legislation at all inspections.



A total of 5 complaints and 9 enquiries were received relating to smoking. All complaints were resolved informally without the need for enforcement action.

There is extensive advice and information about the smokefree requirements on the Council's website at:

http://www.bracknell-forest.gov.uk/smokefree

Compliance has remained high throughout the year with low levels of complaints, largely due to public demands and acceptance.



### Asbestos

More people die from asbestos-related disease per year than are killed on the roads. Asbestos is raised as a matter of concern at every inspection. Employers are assessed on how they are complying with their duty of managing asbestos in buildings and advice is given on how to achieve compliance.



### **Slips Trips and Manual Handling**

In the UK, nearly 11,000 workers suffered serious injury as a result of a slip or trip last year. One million people a year were affected by manual handling, including problems such as low back pain, joint injuries and repetitive strain injuries of various sorts.

74 visits were carried out to residential cares homes and catering establishements to rasie awareness and improve complaince in preventing slips and trips.

37 visitis were carried ou to premsies where manual handling uinjuries had been high. Premises were found to be relatively compliant and willing to comply where required.

## **Cooling Towers**

A full audit of all 20 registered cooling towers was carried out following preliminary visits in 2008/09. Premises were found to be compliant and willing to comply where required.

#### **Enforcement Action**

We have adopted a broad and comprehensive set of measures to protect consumers and promote health and safety, and we actively work with local business to achieve a balanced approach.

Any enforcement action taken by the officers is proportionate and in accordance with the Council's Enforcement Policy. A full copy of the policy can be found on our website: <u>www.bracknell-forest.gov.uk</u>.

The enforcement action taken in relation to health and safety for 2008/2009 and the two previous years is shown below:

ENFORCEMENT ACTION	2006/07	2007/08	2008/09
Informal improvement notices	68	47	60
Formal notices	5	4	4
Prosecutions	0	0	0
Immediate Prohibition Notices	0	0	2
TOTAL	73	47	66

## Variations from the Plan

Departures from the Health & Safety Enforcement Plan will be exceptional, capable of justification and be fully considered by the head of service before varying action is taken. Reasons for any departure will be fully documented. Monitoring procedures are in place to assist in evaluating the effectiveness of the services as a whole. Performance reports are presented as key performance indicators monthly and quarterly with comments where performance exceeds or fails to meet targets. This information will then be fed back into the development of other service plans.

# **APPENDIX B**

## HEALTH & SAFETY ENFORCEMENT PLAN 2009/10

Protecting Consumers		
Task	Outcome	By when
To seek to improve the health and safety standards of workplaces in Bracknell Forest through effective enforcement methods.	Inspection 160 businesses in Bracknell Forest where we are the enforcing authority for health and safety in accordance with risk aiming to complete 100% of identified high-risk premises and using alternative interventions for other business, where appropriate.	March 2010
To develop, implement and maintain a Health and Safety Plan	Provide encouragement, direction and support to local businesses in achieving higher levels of compliance and standards to enhance the wellbeing of Bracknell Forest residents and visitors. Plan to be achieved within existing resources.	March 2010
Respond to and investigate workplace accidents and reports of poor working practices and conditions	To ensure that effective investigations are carried out for 100 notifications and to take prompt action to improve conditions and reduce likelihood of injury recurring. Examine local trends in accidents reports.	March 2010
In partnership with the Health & Safety Executive work towards reducing the number of accidents and ill health that occurs within Bracknell Forest by focusing on priority areas identified local, regional and national level.	<ul> <li>Adapting existing project plans that have been developed by the HSE for campaigns to: <ul> <li>Free up officer time for developing 8 Fit 3 campaigns and allow more contact time with businesses</li> <li>Low cost publicity and support material by use of nationally produced resources and publicity</li> <li>Impact on the health of the community and the strength of the local economy by targeting areas of identified significant risk. (FIT3)</li> </ul> </li> </ul>	March 2010

FIT3 Project Working – Focusing Resources		
Task	Outcome	By when
Slips and Trips – Watch Your Step in Catering Premises	<b>30</b> visits to hotel and catering establishments with the aim is to improve overall H&S score for 20% premises by ensuring legal compliance and adopting best practice.	March 2010
Slips and Trips at leisure centres	<b>5</b> visits to leisure centres; the aim is to improve overall H&S score for 20% premises by ensuring legal compliance and adopting best practice.	March 2010
Loading and Unloading	A Berkshire-wide project aimed at reducing workplace transport injuries and musculoskeletal disorders. To be carried out jointly with HSE at 20 industrial units focusing on loading and unloading operations.	March 2010
Disease Reduction – Dermatitis	Aimed at industries where skin hazards are high risk. Following up successful seminars held in 08/09: visits to raise awareness and implement simple controls to <b>20</b> hairdressing premises and further seminar for those in flower industry followed by <b>10</b> flower sales premises. Dermatitis among KP staff in <b>15</b> catering premises where main duties involve wet work.	March 2010
Legionella	Identify high risk sources and raise awareness with <b>15</b> duty holders at leisure centres, garden sales premises, spa venues, golf clubs. Aim is to improve overall H&S score for 20% premises by ensuring legal compliance and adopting best practice.	March 2010
RIDDOR – Under-reporting	Evidence of same organisations reporting. Carry out publicity campaign jointly with Wokingham Borough Council targeting businesses, health care professionals and injured people on reporting accidents. Incorporate awareness raising at all relevant visits.	March 2010
Construction	A Berkshire-wide project aims at designing out problems in premises such as slip and trip hazards at the design stage by informing designers and architects working in the Borough. To be targeted using the building control and planning lists.	March 2010
Noise at Work in Pubs and Nightclubs	Increase awareness of regulations at clubs and bars playing live and recorded music. Evaluation of impact in <b>5</b> . Aim is to improve overall H&S score for 20% premises by ensuring legal compliances and adopting best practice.	March 2010

Task	Outcome	By when
Special Treatments	Continue to provide specialist advice for the Licensing section and for businesses on <b>100%</b> new applications and renewals. Following underage sales initiative, assess levels of management control in <b>10</b> premises offering sun-bed use and implement interventions as appropriate ensuring legal compliance and adoption of best practice Assess levels of management control in <b>10</b> premises offering nail treatments and implement interventions as appropriate ensuring legal compliance and adoption of best practice.	March 2010
Smokefree	Continue to monitor for compliance at all premise visits and respond to <b>100%</b> complaints and enquiries.	March 2010
Stress Management	Initial work to identify leaders implementing management standards for work-related stress. Identify and work with <b>1</b> local service industry to encourage adoption of methods to manage risk. Aim is to improve overall H&S score by ensuring legal compliance and adopting best practice.	March 2010
Asbestos – Duty to Manage	Raise at all relevant visits. Likely to result in some enforcement to secure improvement.	March 2010
Caravan Sites	Conduct full inspection of one caravan site to check compliance, health and safety aspects of model standards and licence conditions.	March 2010
Fireworks	To inspect 40 licensed premises to check compliance with storage and safe provisions.	December 2009
Riding Establishments	To inspect 4 premises for compliance with health and safety legislation and animal welfare provision	December 2009
Taxi Inspections	To conduct at least one joint enforcement agency inspection involving VOSA, Social Security, Customs and Excise and Thames Valley Police to check safety of licensed vehicles.	September 2009
Petroleum	To inspect through risk assessment premises licensed for the storage and sale of petroleum products to ensure compliance with legislation and safer working practices.	March 2010
Tanning Salons	Through the use of a person under 16, to recheck compliance with respect to H+S Guidance on the use of tanning equipment by persons under 16 at 5 premises.	March 2010

Support for Local Businesses		
Task	Outcome	By when
To facilitate the delivery of health and safety promotional events and material to reflect local needs and national priorities	Organise one major workshop during the year Produce one H&S Newsletter for distribution to all Bracknell Forest businesses Prepare 2 H&S press releases Ensure that the full range of information and guidance on priority areas	March 2010
To provide support and advice to local businesses to help them improve their health and safety compliance	Respond to requests for advice within 2 working days and provide full advice within 14 days Develop a new business advice pack	March 2010
To maintain up-to-date health and safety pages on the Council's website	Provision of relevant accessible information and links to other key sites including Berkshire Health and Safety Website.	March 2010
To provide training in Risk Assessment (CIEH Accredited course)	One low cost course aimed at small businesses in Risk Assessment (CIEH Accredited)	March 2010

Local Partnerships		
Task	Outcome	By when
To support and participate in a joint warranting project with the HSE	Work effectively together on agreed regional projects to provide a consistent and improved service	March 2010
Develop links with local businesses to support local priority topics	To form partnerships with a variety of organisations to help support the service aims particularly focussing on raising awareness during European Health and Safety Week. 2 major partnerships (Panasonic and one other)	March 2010

Performance Management		
Task	Outcome	By when
To respond within agreed timetables for national performance data for HSE	Full reports annually and in year returns submitted within time frames	March 2010
To maintain a quality service in accordance with Section 18 HSC	Implementation of the agreed work plan, ensuring consistency of approach and maximised resources Continue to implement an in-house competency system for appointed officers Identification of staff training needs during appraisals Reviewed and up-to-date internal procedures	March 2010
Complete Monthly Performance Assessments	Report on quality and consistency of the Commercial Team's work and review as necessary	March 2010
To undertake benchmarking with the other Berkshire Authorities via the Berkshire Health & Safety Liaison Group and Berkshire EH Managers Group	Application of best practice, enabling the service to continually improve and identify areas suitable for collaborative working	March 2010
To periodically consult with stakeholders	To seek Business satisfaction levels by annual ongoing consultation and to use the information to improve the service and to further identify local needs.	March 2010



APPENDIX C

# **Equality Impact Assessment Record**

Date of EIA2 July 2009DirectorateEnvironment Culture & Communities

Directorate Environi	ment Culture & Communities		Step
	Initial Screening Record	d	1/2
Activity to be assessed	Health and Safety Law Enforceme	Health and Safety Law Enforcement Plan 2009-10	
What is the activity?	☐ Policy/strategy ✓ ☐ Func ☐ Review ☐ Service	tion/procedure	
Is it a new or existing activity?	□ New □✓ Existing		
Aim / objective / purpose of the activity – who is the activity designed to benefit/target?	The Council is required by section 1 etc Act 1974, to ensure that nationa delivered effectively and consistent	I priorities and standards are	
	The plan sets out how the Council ir obligations and in so doing mitigate inspection report from the external r Safety Executive followed by possib	against the risk of an adverse nonitoring body the Health and	
	to the plan was covered by the over Policy 2008 which was reported to t	he Executive on the 18 November ment policy is to set a framework rironment and Public Protection	
Who is responsible for the activity?	The person/section/team responsible for this policy/function is: Overwrite with name of individual, section or team		
Did Step 1: Initial Screening indicate that a full EIA was necessary?	<ul> <li>☐ Yes – full EIA completed and recorded below.</li> <li>☐ ✓No – full EIA not completed therefore record ends here.</li> </ul>		
	Full EIA Record		
Who are the members of the EIA team?	Overwrite with names of individuals	, section or team	
What evidence has been found to indicate that the activity might need to be amended? (Include any consultation undertaken)			3/4
With regard to the equalities	Groups Impacted	Groups impacted adversely	4
themes, which groups might be <b>impacted</b> by the activity? Might any of these groups be impacted <b>adversely</b> ?	Race and ethnicity          Disability         Gender         Age         Sexual Orientation         Religion or belief	<ul> <li>Race and ethnicity</li> <li>Disability</li> <li>Gender</li> <li>Age</li> <li>Sexual Orientation</li> <li>Religion or belief</li> </ul>	-
What evidence is there to suggest an impact/adverse impact?			



On what grounds can impact or adverse impact be justified?		
Is there any current action that addresses issues for any of the groups impacted/adversely impacted?		
What changes will you make to the activity reduce or remove any differential/adverse impact?		5
Into which action plan/s will these actions be incorporated?		
Who is responsible for the action plan?		
Have any examples of good practise been identified as part of the EIA?		
Has the EIA been published on the Council website?		6
Who is the relevant Chief Officer and have they signed off the EIA?	Name Signature	
Which PMR will this EIA be reported in?		